

USA World Scout Jamboree Refund Policy

There are two groups for refunds: Participants (Youth and Adult) and IST (International Service Team)

Youth and Adult Participants

Participant Refund Policy:

If you are not chosen to be part of the 2019 World Jamboree Contingent or IST, you will receive a FULL refund.

All requests for refunds due to personal cancellations are to be submitted in writing to uscontingent2019@scouting.org. All refund requests received before March 31, 2019, will be processed within six to eight weeks upon receiving the request. All refund requests received on or after April 1, 2019, will be processed six to eight weeks AFTER the close of the Jamboree.

- If the request is from participants (contingent members):
 - 100% is refundable through December 31, 2018
 - \$150 is nonrefundable from January 1, 2019 through March 31, 2019
 - \$250 is nonrefundable from April 1, 2019 through June 30, 2019
 - No fees are refundable in the case of requests received after June 30, 2019

IST Refund Policy:

If you are not chosen to be part of the 2019 World Jamboree Contingent or IST, you will receive a FULL refund

Requests for refunds resulting from a change in the overall staffing needs of World Jamboree will be evaluated by U.S. Jamboree Administration on a case by case basis through April 30, 2019. If you are not chosen to be part of the 2019 World Jamboree International Service Team you will receive a FULL refund.

All requests for refunds due to personal cancellations are to be submitted in writing to uscontingent2019@scouting.org. All refund requests received before March 31, 2019, will be processed within six to eight weeks upon receiving the request. All refund requests received on or after April 1, 2019, will be processed six to eight weeks AFTER the close of the Jamboree. If you are selected you will not be eligible for a full refund

In responding to such requests, the following decision framework will be adhered to:

- In cases where the request involves shifting from Jamboree staff to contingent leadership (e.g., a registered IST member who is needed as a Jamboree contingent leadership member), a full refund will be made regardless of the date of the request.
- Medical emergencies, natural disasters, and activation of military orders may entitle you to a refund. This will be decided on a case by case basis. Please submit your request in writing, along with supporting documentation to: uscontingent2019@scouting.org.
- If the request is from any IST (Volunteer staff applicant):
 - If a position has not yet been offered, all submitted fees are refundable.
 - If a position has been offered, regardless if it was accepted or not:
 - 100% is refundable through December 31, 2018
 - \$150 is nonrefundable from January 1, 2019 through March 31, 2019
 - \$250 is nonrefundable from April 1, 2019 through June 30, 2019
 - No fees are refundable in the case of requests received after June 30, 2019